

The Board of Trustees encourages residents with a question or concern to address the Board of Trustees. The residents may come to a regularly scheduled Board of Trustees meeting, attend a Committee meeting or come to the District Office. The Board wants to ensure that all concerns are answered.

If the resident comes in person to a meeting, the Trustees will address the concern/s of the resident at that meeting. Should the concern of the resident need further research, it will be assigned to a Trustee for resolution.

If the resident comes to the District Office, the manager provides whatever information is readily available to address the concern. If the Manager is not able to resolve the concern to the satisfaction of the resident, the resident will be asked to reduce their concern to writing or they may use the District Form 1004F. The concern will immediately be forwarded to the Trustee designated to address concerns of the residents.

Approved _____

Revised _____

Effective _____